

Privacy Policy for Wellness Zone

1. We Respect Your Privacy

Wellness Zone values your privacy and is committed to safeguarding the personal information of our customers and website visitors. We adhere to the Australian Privacy Principles as outlined in the **Privacy Act 1988 (Cth)**. This policy explains how we collect, use, and protect your personal information.

2. What is Personal Information?

Personal information refers to details that are identifiable as being about you, such as your name, contact details, or other relevant data.

Collection of Personal Information

3. Information We Collect

Wellness Zone may collect and store personal information you provide directly through:

- Completing forms on our website or in-person consultations.
- Providing details such as your name, email address, phone number, and postal address to facilitate updates, product or service delivery, or respond to inquiries.
- Sharing information during feedback, surveys, promotions, or customer support interactions.

We may also collect other details you provide while engaging with our services.

4. How We Collect Information

We gather personal information in various ways, including:

- Online or in-person interactions.
- Through our website, email, or social media channels.
- From third parties (e.g., payment processors) in accordance with this policy.

Use of Personal Information

5. How We Use Your Information

Wellness Zone may use your information to:

- Provide updates, products, and services.
- Inform you about additional services, promotions, or opportunities.
- Improve our offerings based on your feedback and preferences.
- Communicate via email, phone, SMS, or postal mail.

Disclosure of Personal Information

6. Sharing Information

We may share your information with employees, contractors, suppliers, or other service providers as necessary to deliver our services. Third parties handling your information will be required to comply with this policy.

Other disclosures may occur:

- To comply with legal obligations or law enforcement requests.
- To protect the intellectual property, legal rights, and safety of **Wellness Zone**, its users, or the public.
- During a change of business ownership or asset transfer, with confidentiality agreements in place.

By providing your personal information, you consent to these disclosures as outlined.

Security of Personal Information

7. Safeguarding Your Information

Wellness Zone is committed to keeping your data secure. We implement physical, electronic, and managerial measures to protect your information from unauthorized access, misuse, or loss.

However, transmitting information over the internet carries inherent risks. While we strive to secure your data, we cannot guarantee complete protection against breaches.

Access and Updates

8. Accessing Your Information

You may request access to the personal information we hold about you under the **Privacy Act 1988 (Cth)**. If you believe the data we hold is incorrect or outdated, please contact us at info@wellnesszone.com.au.

A small administrative fee may apply for processing your request. In certain circumstances, we may refuse access as permitted by law.

Complaints

9. Addressing Privacy Concerns

If you have any concerns or complaints about how we handle your information, please contact us at info@wellnesszone.com.au. We take complaints seriously and will address your concerns promptly.

Changes to this Policy

10. Updates to the Privacy Policy

This privacy policy may be updated periodically. Changes will take effect immediately upon being posted on our website. Please review this policy regularly to stay informed.

Website Usage

11. Website Data Collection

When visiting our website (www.wellnesszone.com.au), we may collect data such as your browser type, operating system, and referring website. This information is aggregated to improve your experience and our services.

12. Cookies

We may use cookies to enhance your browsing experience. Cookies are small files stored on your device to track website usage and preferences. Most browsers accept cookies by default, but you can disable them via your browser settings. Note that disabling cookies may limit your website experience.

Cookies may also enable advertising, such as Google Ads, to display relevant promotions based on your online behavior.

13. Third-Party Links

Our website may contain links to external websites not controlled by **Wellness Zone**. These links are provided for convenience only, and we are not responsible for the privacy practices of external sites. Please review the privacy policies of any third-party sites you visit.

For further inquiries about this policy or your data, please contact us at:

Email: info@wellnesszone.com.au

Phone: (08) 6153 3366

Address: Unit 3, 8 Dugdale Street, Warwick, 6024